

Submission from NHS Leeds (Leeds PCT)

Additional Information following GP-led Health Centre Consultation

Number of comments forms sent out

We printed 5,500 copies which were distributed to GP practices, dental practices, pharmacies, opticians, parish councils, One Stop Centres, libraries children's centres and local businesses. The analysis document will be distributed to all stakeholders along with any person who requested further information on their comments form.

We also distributed individual copies of the document to the PCT's Patient, Carer and Public Involvement network which has approximately 200 members of the public who are actively involved in health services.

E-mail

We regularly distribute information via e-mail to partners and stakeholders who then cascade it to their colleagues and partner organisations. This makes it possible for us to reach a wider audience but very difficult to measure exactly how far and wide the documents and comments forms do go.

On 19th May 2008 we distributed the consultation document, comments form and explanatory e-mail to a number of different contacts. Among these were:

- Leeds VOICE – who sent it onwards to all their members, close to 300 members
- Leeds MPs
- Leeds City Councillors, some of whom sent on to Area Management Teams
- Leeds Teaching Hospitals NHS Trust
- Leeds Partnerships Foundation Trust

Press releases

We issued press releases to Yorkshire Evening Post and to relevant local press on 19th May, 13th June, 18th June, 22nd July promoting the GP-led health centre drop-in events. Each one included telephone number for Patient Advice and Liaison Service (PALS), website and freepost address.

Drop-in events

We held 13 drop-in events which were publicised in the local areas. We received five e-mails from ward councillors with regard to these drop-in events. In response to Cllr Harrand, we arranged an event at Wetherby Health Centre. This was publicised in the local area and press.

We communicated along with the consultation documents dates of the drop in events to ensure a wide cross section of people were aware of the opportunity to have their say. This included as above our voluntary, community and faith sector colleagues through Leeds VOICE's networks and our PCT Patient, Carer and Public Involvement network which has approximately 200 members of the public.

Comments by ward

For the purposes of the report, it was agreed that responses from inner city areas (where most responses were received) would be detailed separately and areas on the outskirts of Leeds (where fewer responses were received) would be reported together, ensuring all wards were mentioned and postcodes highlighted. After receiving comments from the OSC, regarding wards on the outskirts of Leeds being reported

together, we have revised this information and also detailed wards where no responses were received. (See below).

We thank Scrutiny committee for their comments and will incorporate their suggestions into the final analysis document.

This will be distributed individually to everyone who supplied their contact details, e-mailed to the stakeholders mentioned above, posted on our website and available through GP practices, pharmacies etc

Revised comments by ward

Alwoodley				LS17	
Total replies	14	Would use the centre	10	Would not	4
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (2 responses) b) Too far to travel (3 responses)					

Ardsley and Robin Hood				WF2, WF3	
Total replies	4	Would use the centre	2	Would not	2
Accessing the service Half would access the service on a drop-in basis and half either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (4 responses) b) Prefer own GP (1 response)					

Armley				LS12	
Total replies	9	Would use the centre	8	Would not	1
Accessing the service Half would choose to access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (6 responses) b) Too far to travel (1 response)					

Beeston and Holbeck				LS10, LS11	
Total replies	13	Would use the centre	5	Would not	8
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access from work (2 responses) b) Difficult to access (3 responses) c) Too far to travel (3 responses)					

Bramley and Stanningley				LS13	
Total replies	5	Would use the centre	3	Would not	2
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (2 responses) b) Convenient access from work (1 response) c) Need disabled friendly access (1 response)					

Burmantofts and Richmond Hill				LS9	
Total replies	32	Would use the centre	20	Would not	12
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Wider choice of services (2) b) Convenient access from work (4 responses) c) Convenient access out of hours (5 responses)					

Calverley and Farsley				LS19	
Total replies	3	Would use the centre	1	Would not	2
Accessing the service All would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access from work (3 responses) b) Convenient access out of hours (1 response)					

Otley and Yeadon				LS21	
Total replies	6	Would use the centre	0	Would not	6
Accessing the service One person would access the service either by drop-in or scheduled appointment and one person would access by appointment.					
Summary of comments: a) Convenient access out of hours (1 response) b) Too far to travel (6 responses)					

Chapel Allerton				LS7	
Total replies	6	Would use the centre	3	Would not	3
Accessing the service Half would choose to access the service on a drop-in basis and half either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (2 responses) b) Own GP adequate (2 responses)					

City and Hunslet				LS1, LS3	
Total replies	3	Would use the centre	3	Would not	0
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (1 response)					

Cross Gates and Whinmoor				LS15	
Total replies	5	Would use the centre	1	Would not	4
Accessing the service The majority would access the service on a drop-in basis.					
Summary of comments: a) Convenient access out of hours (1 response) b) Convenient access from work (1 response) c) Location is not reputable (1 response) d) Building is too old (1 response)					

Garforth and Swillington				LS25	
Total replies	4	Would use the centre	3	Would not	1
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (2 responses) b) Convenient access from work (1 response) c) Too far to travel (1 response)					

Gipton and Harehills			LS8
Total replies	6	Would use the centre	3
		Would not	3
Accessing the service Half would choose to access the service on an appointment basis.			
Summary of comments: a) Convenient access out of hours (1 response) b) Convenient access from work (1 response) c) Location is not reputable (1 response)			

Guiseley and Rawdon			LS20
Total replies	4	Would use the centre	2
		Would not	2
Accessing the service The majority would access the service either by drop-in or scheduled appointment.			
Summary of comments: a) Convenient access from work (2 responses) b) Convenient access out of hours (1 response) c) Location is not reputable (1 response)			

Headingley			LS6
Total replies	2	Would use the centre	1
		Would not	1
Accessing the service Half would access the service on a drop-in basis.			
Summary of comments: a) Convenient access out of hours (1 response) b) Too far to travel (1 response)			

Horsforth			LS19
Total replies	7	Would use the centre	5
		Would not	2
Accessing the service The majority would access the service either by drop-in or scheduled appointment.			
Summary of comments: a) Convenient access out of hours (1 response) b) Wider choice of services (1 response) c) Too far to travel (1 response) d) Location is not reputable (1 response)			

Killingbeck and Seacroft			LS14
Total replies	10	Would use the centre	6
		Would not	4
Accessing the service The majority would access the service either by drop-in or scheduled appointment.			
Summary of comments: a) Convenient access out of hours (2 responses) b) Prefer own GP (1 response) c) Too far to travel (1 response)			

Kirkstall			LS4, LS5
Total replies	5	Would use the centre	4
		Would not	1
Accessing the service The majority would access the service either by drop-in or scheduled appointment.			
Summary of comments: a) Convenient access out of hours (1 response) b) Location is not reputable (1 response)			

Weetwood			LS16		
Total replies	14	Would use the centre	5	Would not	9
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (1 response) b) Wider choice of services (1 response) c) Too far to travel (1 response) d) Location is not reputable (1 response)					

Morley North & Morley South			LS27		
Total replies	7	Would use the centre	4	Would not	3
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access from work (2 responses) b) Convenient access out of hours (1 response) c) Prefer own GP (2 responses) d) Too far to travel (1 response)					

Pudsey & Farnley			LS28		
Total replies	3	Would use the centre	0	Would not	3
Accessing the service Half would access the service on a drop-in basis and half either by drop-in or scheduled appointment, half would access on an appointment basis.					
Summary of comments: a) Too far to travel (2 responses)					

Rothwell			LS26, WF4		
Total replies	10	Would use the centre	7	Would not	3
Accessing the service The majority would access the service either by drop-in or scheduled appointment.					
Summary of comments: a) Convenient access out of hours (4 responses) b) Too far to travel (2 responses)					

Wetherby			LS22		
Total replies	1	Would use the centre	1	Would not	N/A
Accessing the service Would access the service either by drop-in or scheduled appointment.					

No comments forms received from the following wards: Adel and Wharfedale, Middleton Park, Temple Newsam, Kippax and Methley, Hyde Park and Woodhouse, Roundhay, Moortown, Wortley and Harewood.

NHS Leeds
22 September 2008